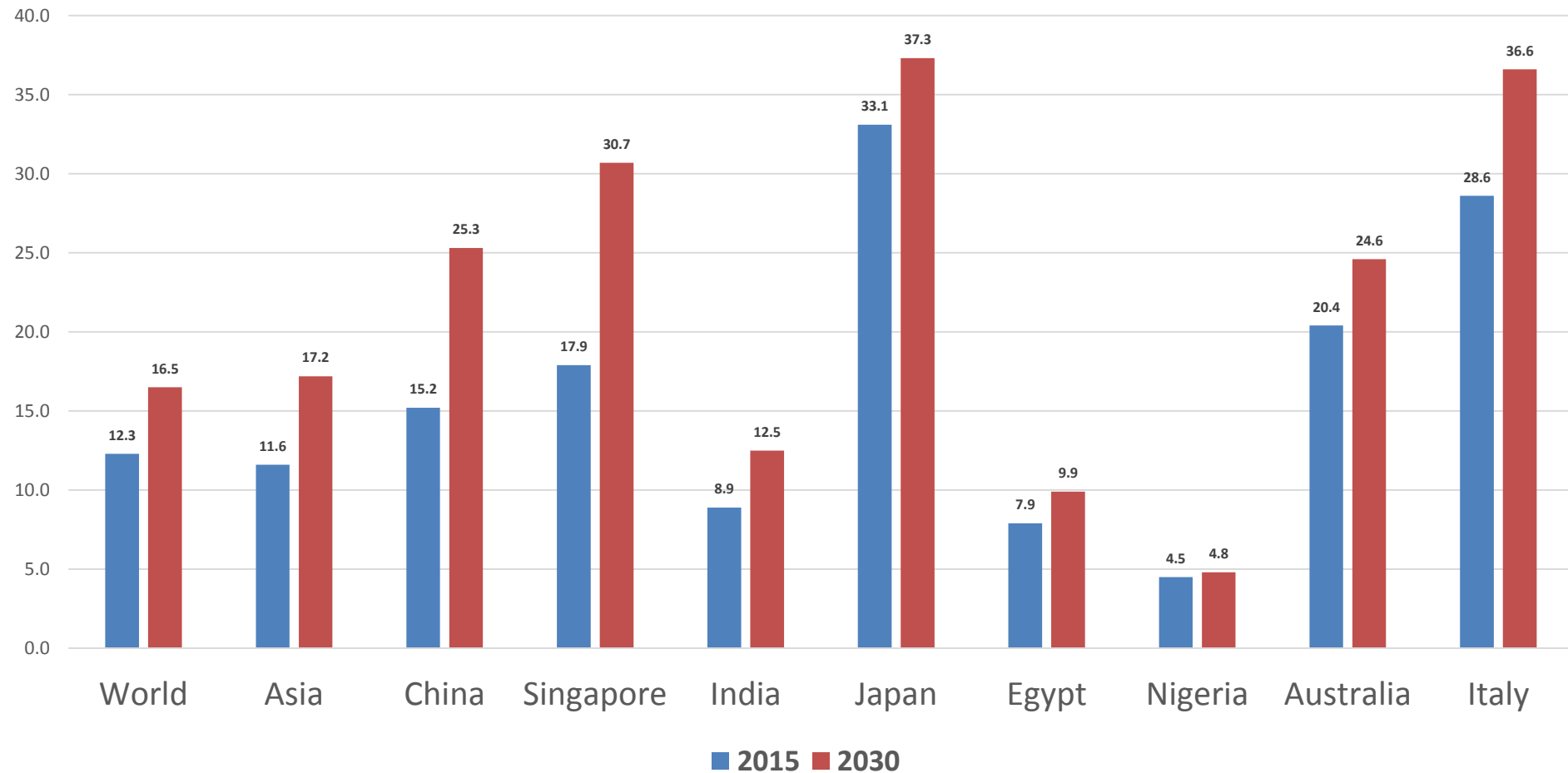


Coordinating services for older people

Adam Graycar Flinders University, Australia

PERCENT OF POPULATION AGED 60+ (2015 AND 2030)

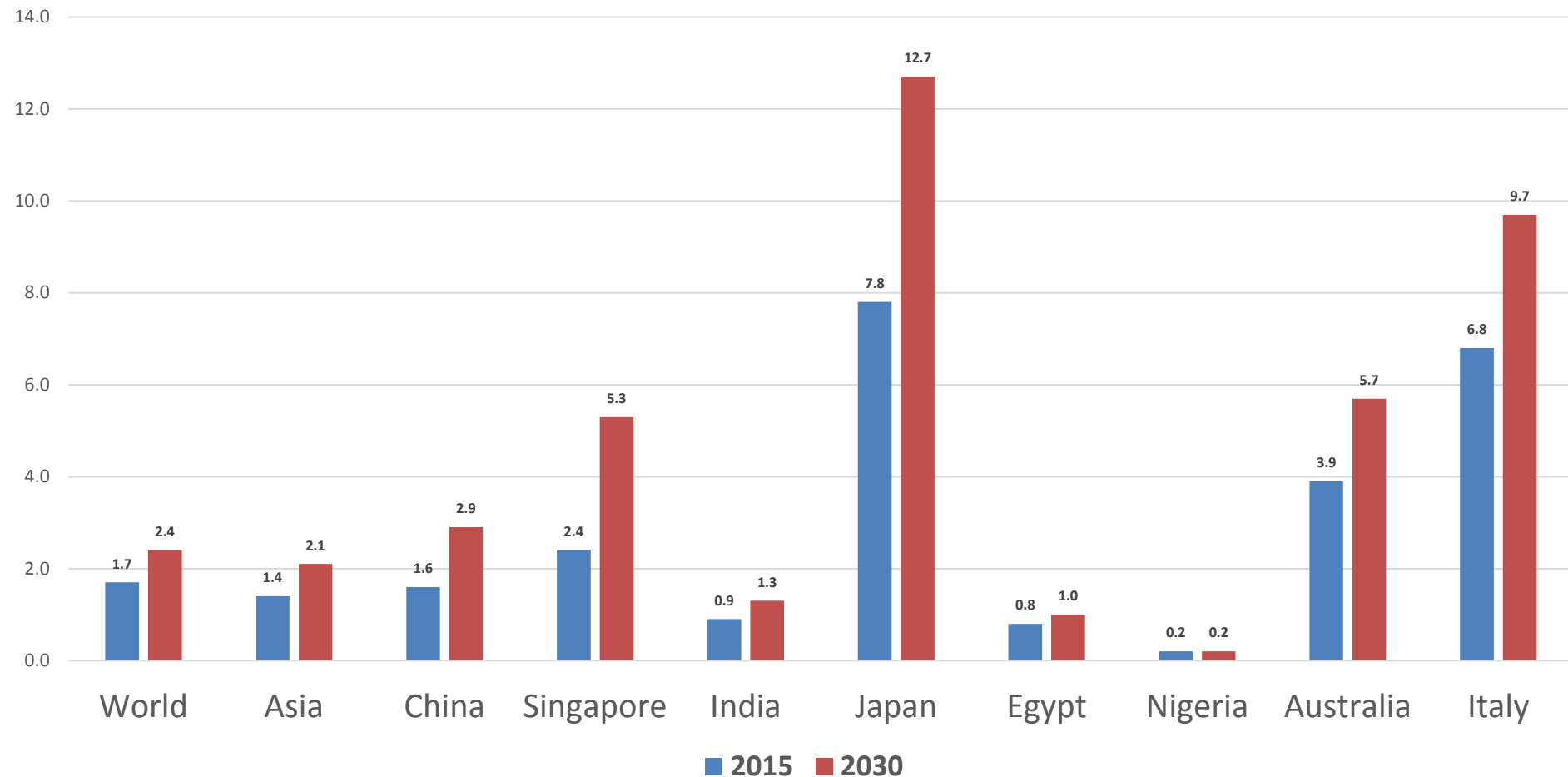
Percent of population aged 60+



Source: United Nations, Department of Economic and Social Affairs, Population Division (2015). World Population Prospects: The 2015 Revision;
<http://www.un.org/en/development/desa/population/publications/pdf/ageing/PopulationAgeingAndDevelopment2015.pdf>

PERCENT OF POPULATION AGED 80+ (2015 AND 2030)

PERCENT OF POPULATION AGED 80+

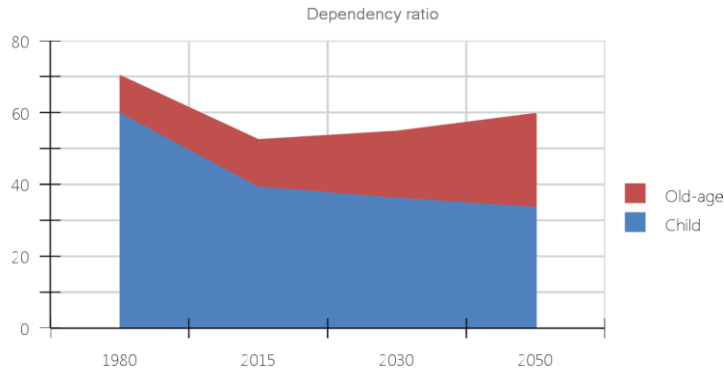


Source: United Nations, Department of Economic and Social Affairs, Population Division (2015). World Population Prospects: The 2015 Revision;
<http://www.un.org/en/development/desa/population/publications/pdf/ageing/PopulationAgeingAndDevelopment2015.pdf>

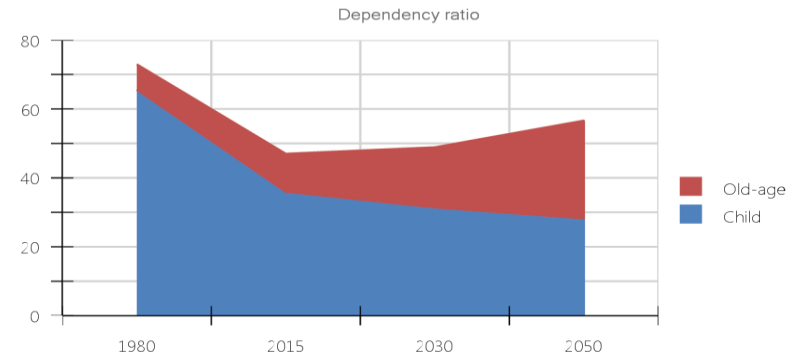
DEPENDENCY RATIO

(PER 100 PERSONS AGED 15-64)

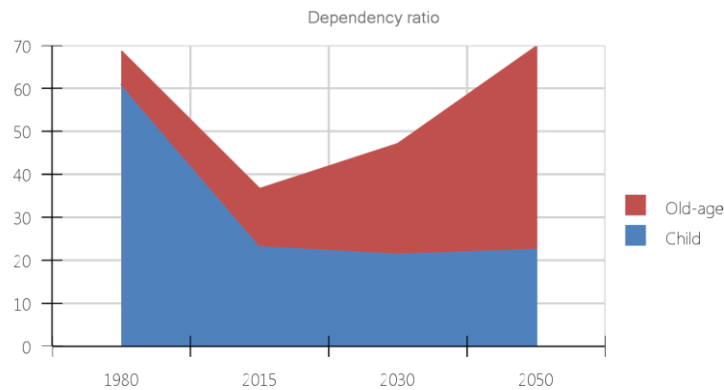
WORLD



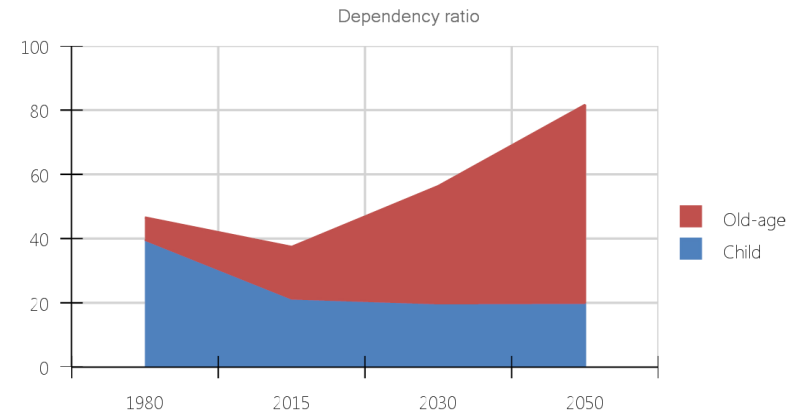
ASIA



CHINA



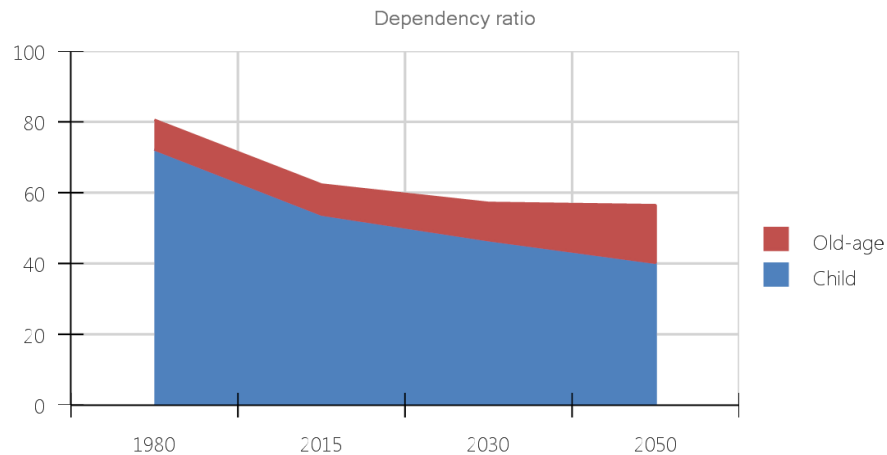
SINGAPORE



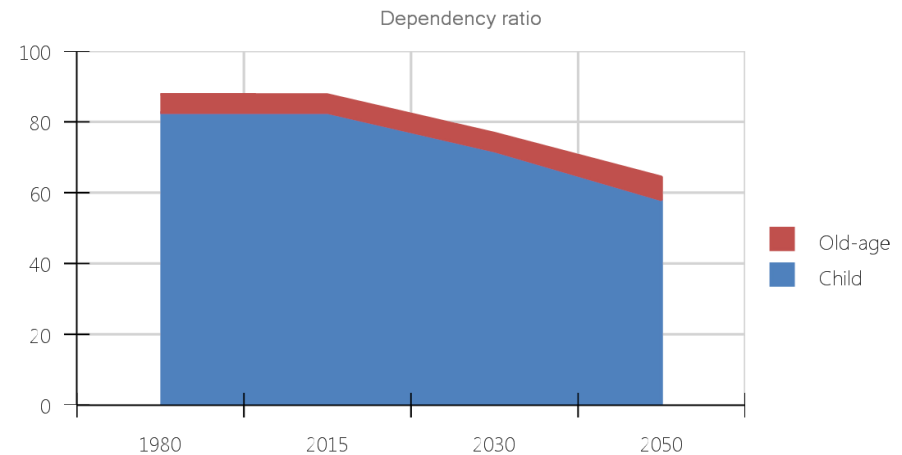
DEPENDENCY RATIO

(PER 100 PERSONS AGED 15-64)

EGYPT



NIGERIA



Policy drivers

- Greater life expectancy at birth & later
- Declines in age specific mortality
- High rates of chronicity
- Surplus of women at higher age groups
- Women with no spouse
- Smaller families
- Greater urbanisation and relocation for work
- Changing nature of work and technology

Policy challenges (selection only)

- Income - adequacy and equity
- Accommodation for poorest elderly
- Ethnicity and ageing (migration issues}
- Health care - what sorts of interventions?
- Home care services
- Transport policies
- Consumer issues

- Tangible resources
- Effective services
- Close companionship

Who provides these?

- Government
- NGOs
- Commercial sector
- Families

Parliament Acts

The Commissioner for the Ageing Act (1984)

Objectives:

Foster integration; create social structures; create social ethos; understand multicultural issues

Functions

Advise; monitor; promote interests; compile data; communicate; consult; assist in coordination

Policy questions

- What is the problem?
- Who owns the issue?
- What evidence base for policy?
- What policy instruments are used?
- What stakeholder engagement?
- What implementation issues?

What we did

- Policy development
- Research and evaluation
- Stakeholder outreach
 - community,
 - industry,
 - other parts and levels of government
 - media

Doing it

- What bureaucratic arrangements?
- Political/ bureaucratic interface
- How did federal/ state relations play out in this field
- Are older people better off today than they were all those years ago?

Outcomes

- Legislation
 - Guidelines
 - Programs/ services
 - Information
- (political benefit??)

Legislation

- Abolition of mandatory retirement age
- Retirement Villages Act 1987
- Licensing of supported residential facilities

Guidelines

- Planning and design guidelines for purpose-built accommodation - having these incorporated into planning codes
- Standards for new technology and equipment used by and with older people (in conjunction with the Standards Association of Australia)
- Investment advice – voluntary code in SA

Programs/ services (1)

- **Transport**
 - Access cabs
 - Mini buses
 - Petrol reimbursement for volunteers
 - Public transport concessions (Seniors Card)
- **Electricity**
 - Prevention of automatic disconnection if bill not paid
 - Concessions
- **Insurance package for older volunteers**

Programs/ services (2)

- Home Maintenance and Security Scheme
- Continence Advisory Group
- University of the third age
- Employment services (DOME)
- Numerous other health and home service programs

Information

- Research and info on elder abuse
- Crime prevention and safety guidelines
- Nursing Homes and Hostels Inquiry Service
- Age Line (phone information service)
- Age Pages (health information - also translated into numerous community languages)
- Demographic information
- Hundreds of speeches and presentations

Federal issues

- Retirement Income
- Nursing Homes
- Aged care services
 - Home care and support
 - Residential services
 - Flexible care
- Medicare/ Pharmaceuticals/ Veterans

Lessons for today & beyond contextual issues

- Identifying future needs and issues
- Legitimacy of claims - claim shift
- Older people change - from grateful to entitled
- Challenges for public administration and revenue
- Policy ownership
- Core business and by-products

Lessons for today & beyond policy and program issues

- Income issues/ pensions/ superannuation
- Residential care/ quality/ cost/ care workforce shortages/ carer skills
- Safety & security/ elder abuse
- Employment and workforce exclusion
- Housing/ affordability/ homelessness/ design issues

And that's only the beginning